mkb route on het hbo

Level 5 SME routes

Workforce development for Small and Midsize Enterprises



university of applied sciences



SME route - Associate degrees

Workforce Development for Small and Midsize Enterprises.

"Boosting local and regional business development and innovation in Small and Midsize Enterprises in dual (work & study) Associate degrees"

Nina.Spithost@mhlstenden.com

1. The needs of the SMEs

- 2. Meanwhile in higher education
- 3. Work & study (dual) Associate degree
- 4. The SME route
- 5. SME route NHL Stenden style
- 6. The next step

mkbono in het hbo

Sneak peek...



1. The needs of the Small and Midsize Enterprises

SME/ Small and Midsize Enterprizes



- ✓ An SME employs up to 250 FTEs (multiple employees can fulfill 1 FTE) and; a net turnover of up to €50 million and/or a balance sheet total of up to €43 million.
- According to "The State of SMEs" (Netherlands), at the beginning of 2019, SMEs made up a whopping 99.8% of the business community in the Netherlands! The vast majority are small and medium-sized businesses.

SME/ Small and Midsize Enterprizes

mkb route in het hbo

SME's contribute to the development of the economy, provide employment and supply goods and services. In 20191, SMEs accounted for over **70%** of employment in the Netherlands. A total of 4.38 million people work in the equivalent of 3.4 million full-time jobs in SMEs2.

The labor market is historically tight, but there remains untapped labor potential. The tightness is because unemployment is low and there have never been so many jobs in the Netherlands; over 11 million. In the second quarter of 2022, there were 143 vacancies for every 100 unemployed.

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Level 5 SME routes

Workforce development for Small and Midsize Enterprises



university of applied sciences

SME route - Associate degrees

Workforce Development for Small and Midsize Enterprises.

"Boosting local and regional business development and innovation in Small and Midsize Enterprises in dual (work & study) Associate degrees"



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in het

The Associate degree work & study, the dual jewel for SME's!

- 1. The needs of SMEs
- 2. The Dutch initiative: SME route in higher education
- 3. Co-operation in the triangle
- 4. Meanwhile in higher education...
- 5. SME routes at NHL Stenden
- 6. Benefits & Challenges

The next step



1. The needs of SMEs

mkb route in het hbo

Challenges and struggles

... for SME's in the turbulent heart of socio-economic society:

- Innovation and agility, in rapidly changing context /market
- Globalization, unsettled, turbulent (inter) national market
- Instability in regions, (inter)national pressure from politics, legislation
- Social role as an employer in the region
- Diversity and inclusion, but also security, polarization
- Development 1-2 man companies cross sectoral, start-up/scale up
- Acquisition of businesses (including family businesses) increasingly difficult
- Not very positive image career in SME
- and.....

Human Capital....

Competitive, agile, innovative <-> the best employees

- highly qualified, knowledge, skills and competences
- timely entry of new knowledge and talent
- timely upskilling, specializing (aging population)
- retain employees and talent

Changing employer/employee relationship:

- full-time jobs? Work for life, for one employer?
- work for a boss?
- combining work, care, (self)employment, privat time, flexibility





Human Capital....

Joyce Walstra":

SME the north of the Netherlands; More than 90% of the workers in the north earn their money at an SME company. Figures show and experience shows that young people do not easily find the route to SMEs. They are moving away from our region because they think 'there are no great companies here'. The SME route can contribute to a better introduction of talent to SMEs.





Due to NO STAFF WE ARE CLOSED WE ARE HIRING CALL 910-298-5494 THANK YOU HARDEES



Keeping knowledge/skills up to date

Hiring:

EDM wire technicians M/F

SME company often more "ad hoc" in approach to human resources

WEARE

Small teams, where specialism is often needed, are vulnerable



Work & study (dual)

.....Authentic learning in and from the real workplace.....

Three party co-operation

Employee Student

Program University Employer Supervisor

Three party co-operation

- cooperation in student/employee guidance in their journey to succes
- cooperation in development of the programs
- cooperation high quality and up to date programs
- cooperation in quality assurance

Trusted partners: Investing in the three party co-operation





SME route in higher professional education

•a degree in higher professional education;

•in which learning and working take place simultaneously and are interconnected;

mkbo in het hbo

- most of the learning takes place on the job;
- •the student receives a salary from the employer;
- •Work-based learning is laid down in a tripartite agreement between
- the student, the university of applied sciences and the SME.







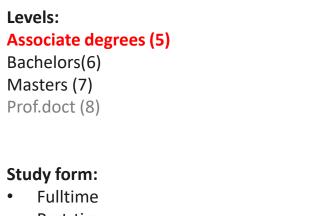


3. Co-operation in the triangle

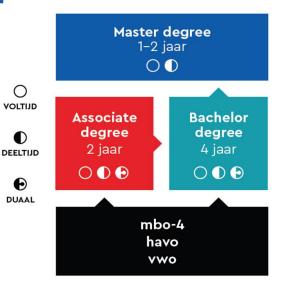
Higher Education Netherlands (binary)

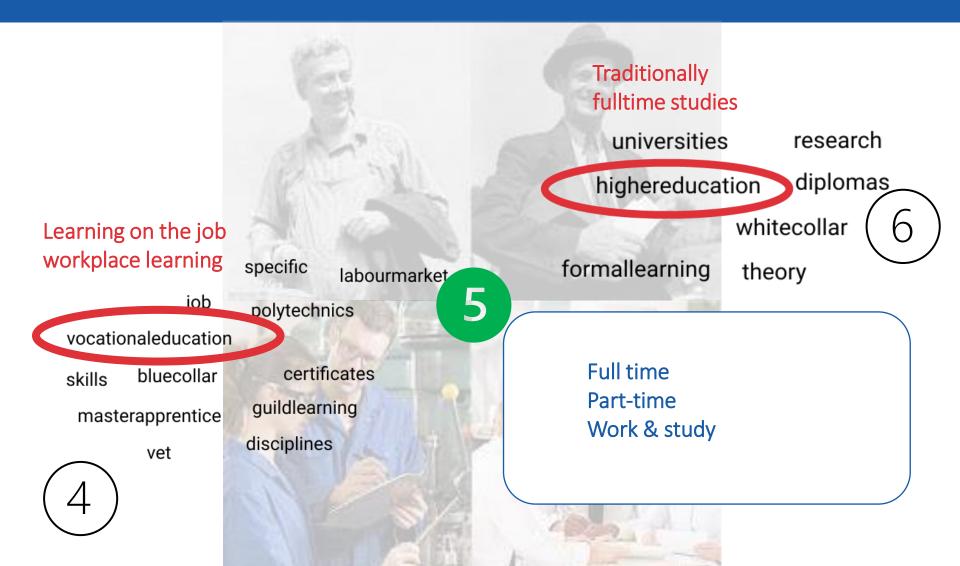
- Research Universities
- Universities of Applied Sciences

NHL Stenden: University of Applied Sciences:



- Part-time
- Work & study





Study form: Fulltime Part-time Work & study



Full-time: Mainly on campus, independent and study groups, lectures, workshops, internships



Part-time: Study & work, about 1 day or day/evening on campus, on-site learning, more self-study than study groups, internships/on-site learning. On campus: lectures, workshops



Work & Study (dual) : in own work, paid job, one day every two weeks on campus, more self-study than study groups. On campus: lectures, workshops (tripartite agreement)

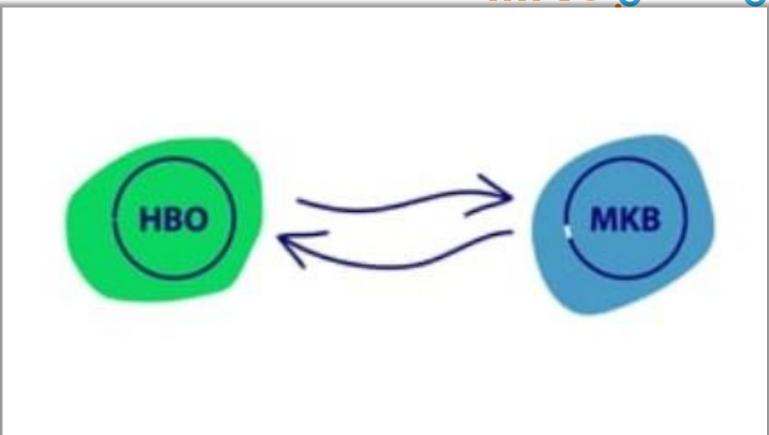


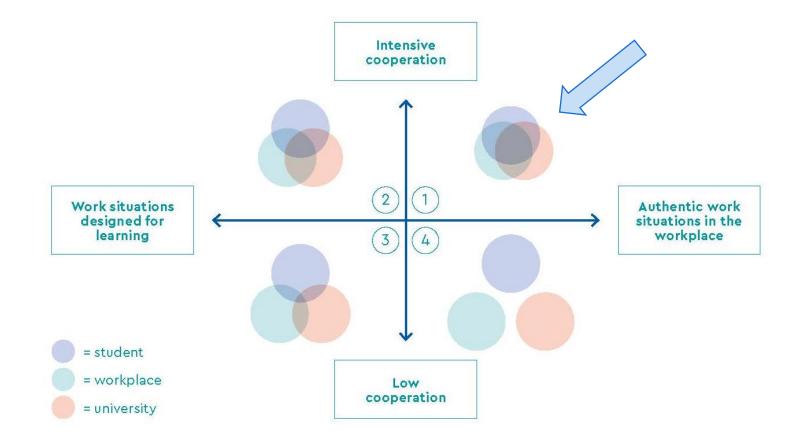
SME route in higher professional education

An initiative of the Ministry of Economic Affairs, the Ministry of Education, Culture and Science (OCW), MKB (SME)-Nederland and the Association of Universities of Applied Sciences.

The ambition: To set up work-based learning pathways, aimed at SMEs in higher professional education.







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SME's keeping knowledge & skills up to date

Hiring:

EDM wire technicians M/F

WE ARE

Attract, hire and retaining young talent

Invest in continued employee development, from new employees at the company to the experienced employee



Success factors SME route NHL Stenden:

- Knowledge of experience in the integral dual education of higher professional education
- ✓ >20 years experience in Work & Study
- ✓ Experiment learning outcomes; Flexibility
- ✓ Educational concept DBE
- $\checkmark\,$ Strong link with professional practice HBO
- ✓ Learning outcomes (plus next step!)
- Designing programmes focused on student context and student success
- ✓ High-quality work-based learning
- Within existing infrastructure / forms of education dual and part-time
- ✓ TEAM NHL Stenden!



Greatest Strengths:

Passionated, committed lecturers who go for the (working) student and who see the value and pleasure of the direct connection with professional practice.

Alumni as greatest ambassadors in the field

Benefits SME route NHL Stenden:

Increasing accessibility of higher education Welcoming new target groups previously underserved Contribution to strengthening regional economy

Bycatch: Modular, private, corporate groups etc.

A big win: Collaboration with the professional field!

Direct interaction:

Fast adaption of demands in knowledge, compentencies, trends & requirements Adaptive and professional curriculum and teachers

Quality education a result of good cooperation



Collaboration aimed at the best possible (real life) context for every student to be challenged and to be the best version of oneself!

Challenge:

Maintaining high quality

the best co-operation in the triangle
providing the best context for student succes
the best quality assurance (all stakeholders)
student, employer and teacher satisfaction

Investing in the three party co-operation





Biggest challenge?

Increase awareness among all stakeholders

Get the "product" SME route, out there:

- ✓ Employers, HR officers and entrepreneurs
- ✓ SMEs and large companies/institutions/organizations
- Potential students coming from 'supplying' schools (MBO4 and HAVO/VWO)
- ✓ Parents, peers, deans and teachers /study counsellors
- ✓ Career guides, job coaches, social benefits agencies
- Employees (young –more experienced)
- ✓ etc







2. The Dutch initiative: SME route in higher education

It's all about the opportunity for the ("new") student, and his succes!

The student (employee) can get the best out of himself and can therefore not only make a real difference for his environment (private and in his work), but also...for himself!

He gets the chance to discover that he himself is the engine of his personal and professional growth.



Collaboration aimed at the best possible (real life) context for every student to be challenged and to be the best version of oneself!

The best education is made together!



Sneak peek

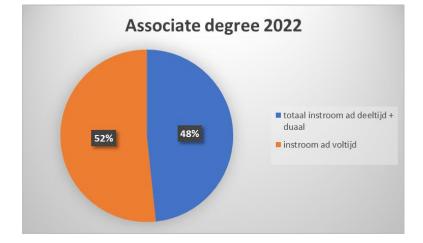


Next steps:

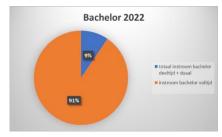
Maintaining and enhancing the three-party cooperation Maintaining and enhancing quality work& study education Relationship management (including account management and alumni policy) and Marketing Communication Feeding industry associations with the right (mc) information, activities (timing), format, vacancy, text, job matching, etc. More attention to the underserved target group: newcomers, unemployed

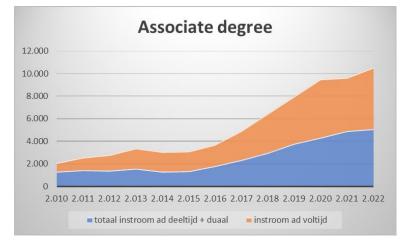
Embedding in the regional infrastructure....

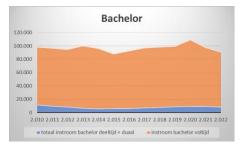
Maybe... COVE (Erasmus+ project) Centre of Vocational Excellence



Parttime + Work & Study Fulltime













Thank you for your attention

university of applied sciences



4. Meanwhile in higher education

Associate degree - The missing link!

- mkb route on het hbo
- Missing end stage (diploma) between end level 4 and end level 6
- Missing end level combined to roles and jobs at level 5 in the labourmarket

Student profile:

Higher education program (diploma) for those who want to take the next step in their development. For those who want to study at Higher education level, but does not (yet) want to study for 4 years.

Higher education program (diploma) which because of its shorter duration (2 years) is an attractive offer for those who work.



The next step....



6. Benefits & challenges

Some characteristics

Integral dual, workplace learning DBE, practice-oriented Work as the primary context for learning Real life practise & projects Occupational issues, professional products Modular (15/30 ECT) Subject/theme approach i.s.o. separate subjects Learning Outcomes (flex) Feedback and feedforward(formative) Professional products i.s.o. isolated subject tests (summative) Tooling: Workplace scan, Tripartite agreement, etc. Teacher -> study coach (professionalisation) Co-op in guidance High score on the WPL indicators



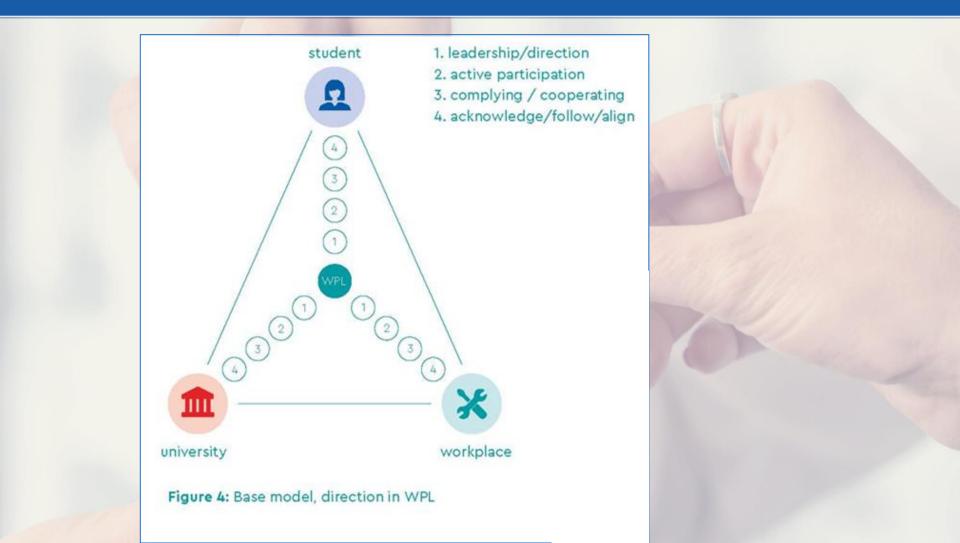




5. SME routes at NHL Stenden

The Associate degree work & study

"dual jewel" for SME's!





2011 Associate degree (connected to bachelor)

2018 Associate degree qualifying final degree!



Work & Study (dual) @ NHL Stenden

- everything in the triangle
- integral work**place** learning, learning on the job
- 1 school day per week or every other week
- three party cooperation and agreement



Challenges and struggles

mkbo in het hbo ... for SME's in the turbulent heart of socio-economic society:

- Innovation and agility, in rapidly changing context /market
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MKB Noord

MKB Brabant

MKB Zeeland



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Higher Education Netherlands (binary)

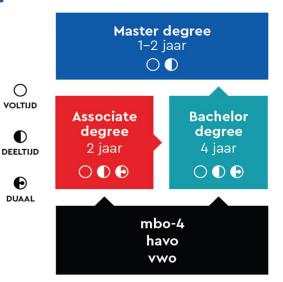
- Research Universities
- Universities of Applied Sciences

NHL Stenden: University of Applied Sciences:

Levels: Associate degrees (5) Bachelors(6) Masters (7) Prof.doct (8)

Study form:

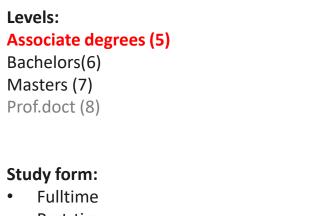
- Fulltime
- Part-time
- Work & study



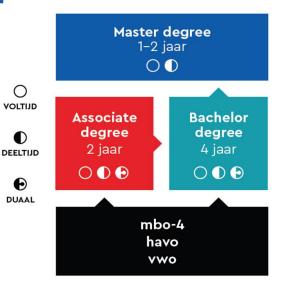
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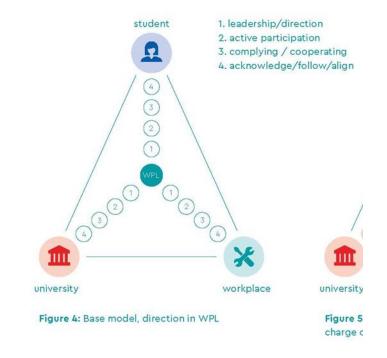


- Part-time
- Work & study



Work & study (dual) is a niche

- "new" type of education
- Complicated, three party agreement....
- Cooperation with professional field is complex
- Too few students student enrolling, low satisfaction....





3. Work & study (dual) Associate degree

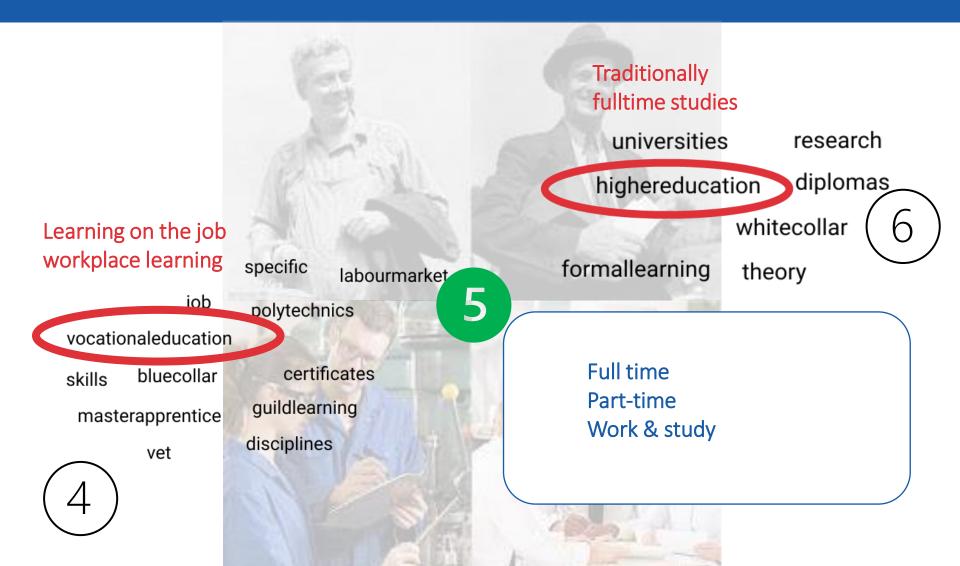












Study form: Fulltime Part-time Work & study



Full-time: Mainly on campus, independent and study groups, lectures, workshops, internships



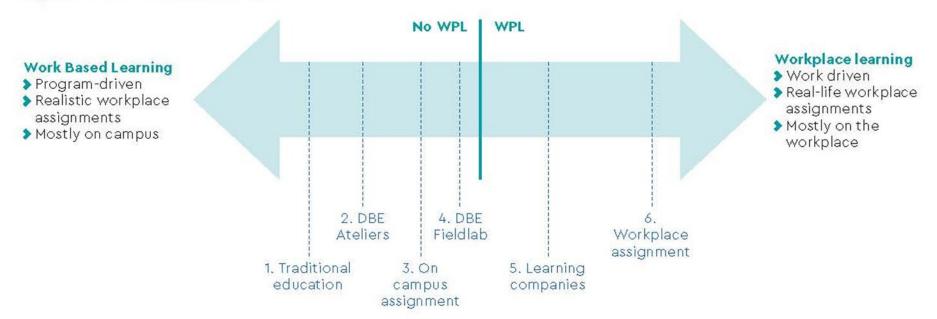
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Work & Study (dual) : in own work, paid job, one day every two weeks on campus, more self-study than study groups. On campus: lectures, workshops (tripartite agreement)

Work & Study (dual)

Figure 1: The WPL continuum



Work & study (dual)

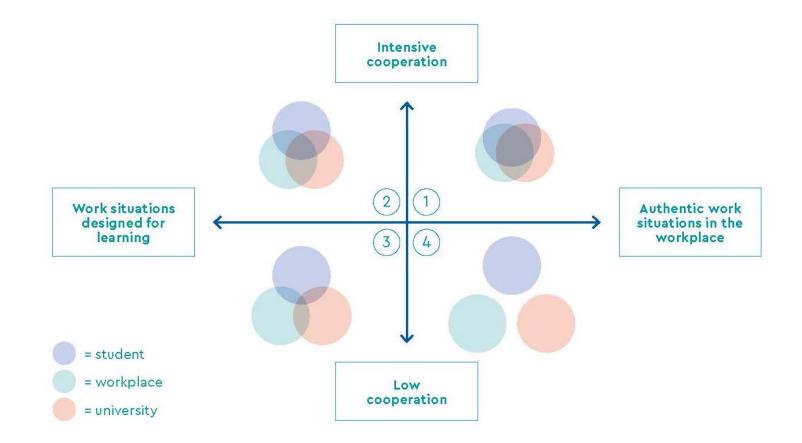
Work & study (dual): Students in a work & study programme at NHL Stenden are

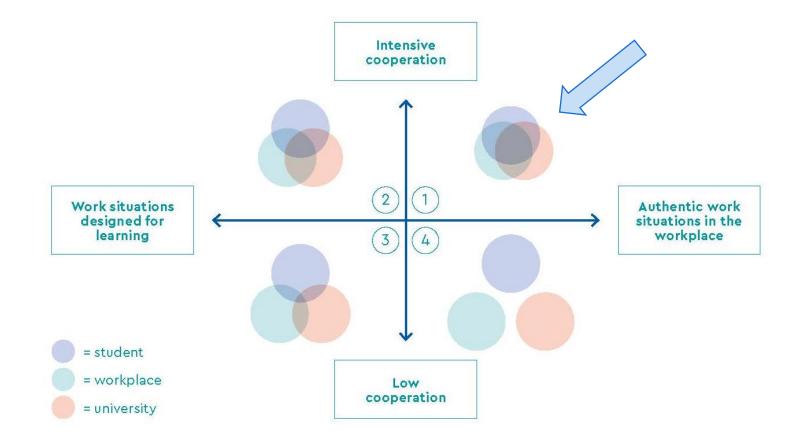
salaried employees. Working closely with their employer and the university, they learn as much as possible from their own work, in their own working environment. The hours on campus are often compiled to one day a week or in some cases even one day every two weeks. WPL is integrated throughout (almost) the entire programme, and is actually the basis of learning in the program. The workplace has thus become the primary learning context. For a work & study program a cooperation agreement student, programme and employer (three party agreement) is mandatory.

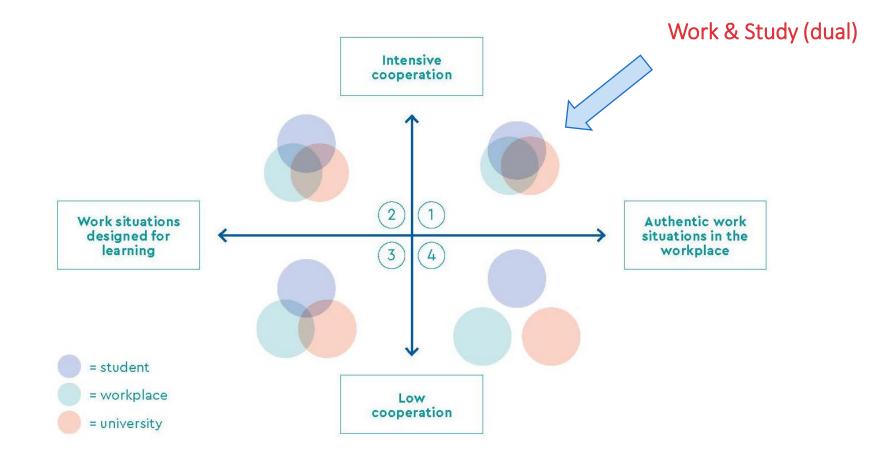
Part-time courses:

Part-time students often spend only a day or a few short half-days at the college. Part-time students often have a job that is not in all cases related to the field of study. The part-time student spends less time on campus than the full-time student and sometimes needs an additional (but related to the field of study) work context in addition to their own job. This can also be an internship context. WPL therefore often features prominently in part-time programmes. A cooperation agreement between student, programme and employer (tripartite agreement) is not compulsory, but does occur. In principle, a part-time programme can also be followed without such a cooperation agreement.

Full-time courses: One of the characteristics of a fulltime study is the comparatively large amount of time a student spends on campus. WPL is often the only operationalised direct connection to the workplace. WPL in full-time programmes occurs mainly in a specific phase. Often in the form of internships at the end of full-time programmes.



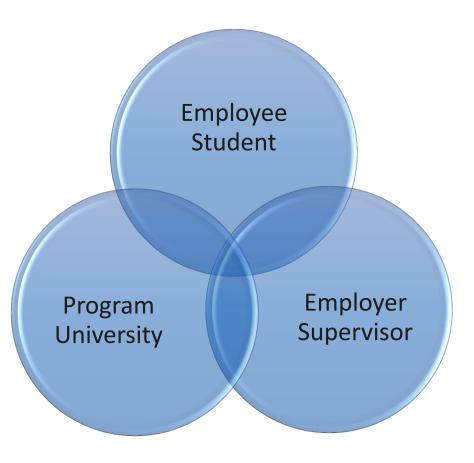


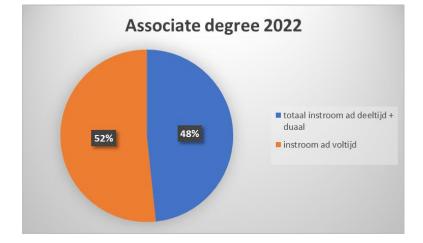


Work & study (dual)

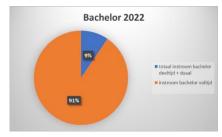
.....Authentic learning in and from the real workplace......

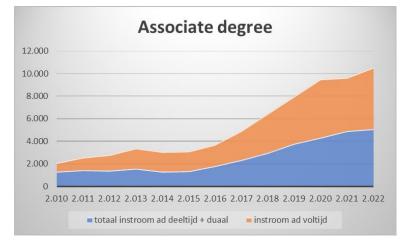
Three party co-operation

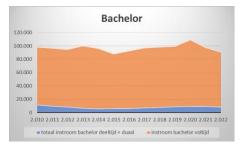




Parttime + Work & Study Fulltime







Associate degree

Missing end stage (diploma) between end level 4 and end level 6 Missing end level combined to roles and jobs at level 5 in the labourmarket

mkb route in het hbo

Dual Associate degree......SME route!!!



4. The SME route!



SME route in higher professional education

Initiative of the Ministry of Economic Affairs, the Ministry of Education, Culture and Science (OCW), MKB (SME)-Nederland and the Association of Universities of Applied Sciences.

The ambition : To set up work-based learning pathways, aimed at SMEs in higher professional education.

SME route in higher professional education

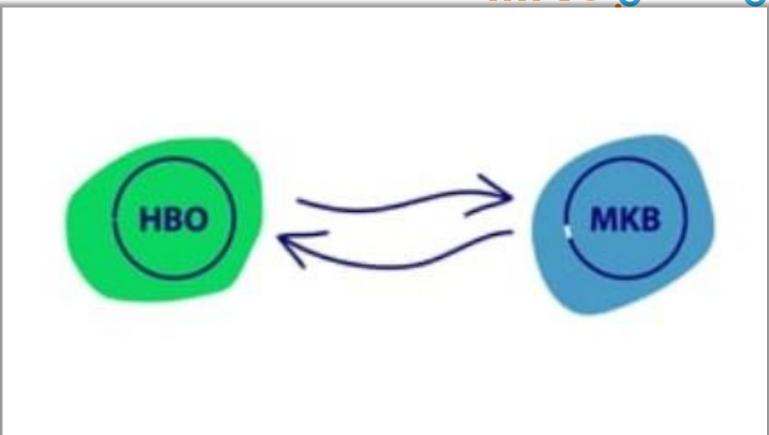
•a degree in higher professional education;

•in which learning and working take place simultaneously and are interconnected;

mkbo in het hbo

- most of the learning takes place on the job;
- •the student receives a salary from the employer;
- •Work-based learning is laid down in a tripartite agreement between
- the student, the university of applied sciences and the SME.











TRAINING TOGETHER! SME route

Advantages for the employer

- attracting and retaining new talent
- further development of employees (regardless of age/experience)
- unburdening the company in the HRD task
- company learns, develops with it

Student Benefits

- work and earn
- accessibility high: from young entrant to the labour market to experienced employee
- work-based learning is very motivating for many
- different connection with the employer / company
- support and opportunities from the company
- career perspective



School Benefits

- collaboration, learning from each other, sharing knowledge
- direct interaction, feedback
- on top of current developments
- professionalization of teachers
- guiding together

Advantages of society

- economy SMEs
- labour market / prosperity
- prevent green picking, potentially give it a chance
- impulse economic and social independence)
- fewer people on the side





5. NHL Stenden: SME route

Work & Study (dual) @ NHL Stenden

- everything in the triangle
- integral work**place** learning, learning on the job
- 1 school day per week or every other week
- three party cooperation and agreement



Some characteristics

Integral dual DBE, practice-oriented Work-place learning Work as the primary context for learning Real life practise & projects Occupational issues, professional products Modular (15/30 ECT) Subject/theme approach i.s.t. separate subjects Learning Outcomes (flex) Feedback and feedforward formative)i.s.o. Separated tests (summative) Tooling: Workplace scan, Tripartite agreement, etc. Teacher -> study coach (professionalisation) Co-op in guidance Professionalisation of teacher and worksupervisor High score on the WPL indicators



Success factors SME route NHL Stenden:

- Knowledge of experience in the integral dual education of higher professional education
- ✓ >20 years experience in Work & Study
- ✓ Experiment learning outcomes; Flexibility
- ✓ Educational concept DBE
- $\checkmark\,$ Strong link with professional practice HBO
- ✓ Learning outcomes (plus next step!)
- Designing programmes focused on student context and student success
- ✓ High-quality work-based learning
- Within existing infrastructure / forms of education dual and part-time
- ✓ TEAM NHL Stenden!



Greatest Strengths:

Passionated, committed lecturers who go for the (working) student and who see the value and pleasure of the direct connection with professional practice.

Alumni as greatest ambassadors in the field

Benefits SME route NHL Stenden:

Contribution to strengthening regional economy More accessible higher education New target groups Bycatch: Modular, private, corporate groups

Biggest win? Collaboration with the professional field!

Direct interaction, adapting new developments, requirements Professionalization curriculum and teachers

Quality education a result of good cooperation



Collaboration aimed at the best possible (real life) context for every student to be challenged and to be the best version of oneself!

The student (employee) can get the best out of himself and can therefore not only make the difference for his environment (private and in his work),

And gets the chance to discover that he himself is the engine of his personal and professional development.



Collaboration aimed at the best possible (real life) context for every student to be challenged and to be the best version of oneself!

"I'm already a working professional. I've been working since my 15th. I am strengthening my theoretical and policy capabilities during my studies. Truly an added value!"

Carlijn Brooksteeg

Associate degree Hospitality Management

> Marit Terpstra (27) wants to make a difference for her clients every day as an ambulatory care worker. This requires thinking innovatively from multiple perspectives about social issues, she noticed in her work. "I combine my study with a 32-hour work week and regularly spend evenings and weekends hitting the books. I go to school every Monday with a big smile. That energy to further develop myself and thereby improve the social domain are really my drive."



Collaboration aimed at the best possible (real life) context for every student to be challenged and to be the best version of oneself!

Marit terpstra

Quality assurance a.o.

- Workplace scan (+ process/procedure)
- Tri-partite agreement / cooperation agreement
- Basic document for work supervisor
- Training / info session (online) work supervisors
- Company visits + online contact
- …and the 'regular' quality assurance aspects for dual and part-time programmes....

-> pay attention to evaluation
(student & teacher and work supervisor)
-> co-creation as a basic process



Biggest challenge?

Increase awareness among all stakeholders

Get the "product" SME route, out there:

- ✓ Employers, HR officers and entrepreneurs
- ✓ SMEs and large companies/institutions/organizations
- Potential students coming from 'supplying' schools (MBO4 and HAVO/VWO)
- ✓ Parents, peers, deans and teachers /study counsellors
- ✓ Career guides, job coaches, social benefits agencies
- Employees (young –more experienced)
- ✓ etc





Challenges

Internal: infrastructure / unfamiliarity with stakeholders, matching SMEs and potential students, alumni policies level 5 (as new employers and students!) Knowledge sharing between the programmes, smarter design (organizable) combining fulltime, part-time and W&S in small programs, embedding sustainable collaboration between professional field / industry partners and ambassadors->liaisons?, staying on course for successful workplace learning for students and the professional field, quality assurance.

External:

Awareness of the SME route among stakeholders High-quality and sustainable filling of the roles in the triangle Working in the triangle tot find the most effective solutions to labour market issues



Goede communicatie over Mkb route aan alle stakeholders door hogeschool en door werkgevers

Work in progresss

deJong&Laan

ASSOCIATE DEGREE FINANCE & CONTROL

-



Vacature delen: (6) (in) (8)

Wil je naast een volwaardige baan ook studeren? Dan ben ie bii ons aan Solliciteer nu ⇒

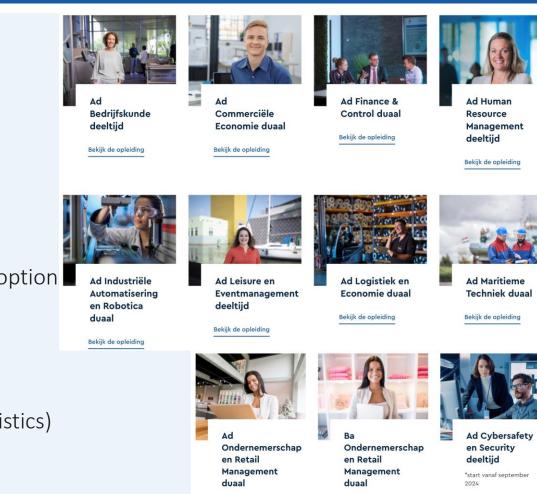
The best education is made together!



SME routes NHL Stenden

10 routes 3 or 4 on the way 7 Dual 4 Part-time + tripartite agreement option

cross-sector 1 on 2 locations IHM on it's way to Amsterdam 1 national coverage (SME route logistics) Ad in the lead, bachelor next



Bekijk de opleiding

Bekijk de opleiding

Bekijk de opleiding



6. The next steps...

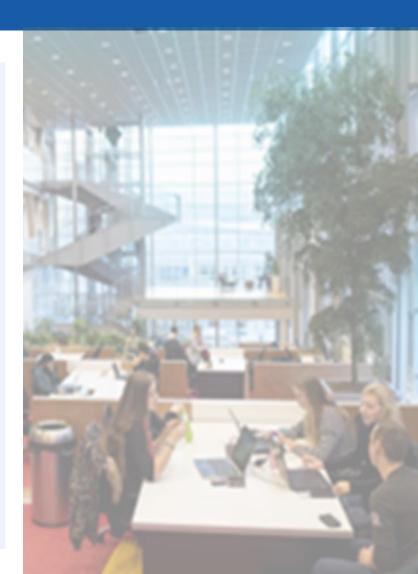
Next steps:

Relationship management (including account management and alumni policy) and Marketing Communication

Feeding industry associations with the right (mc) information, activities (timing), format, vacancy, text, jobmatching, etc.

More attention to the underserved target group: newcomers, unemployed

Maybe... COVE (Erasmus+ project) Centre of Vocational Excellence



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Attract, hire and retaining young talent

Invest in continued employee development, from new employees at the company to the experienced employee



Sneak peek....

https://ec.europa.eu/social/main.jsp?catId=1501





Workplace learning at NHL Stenden

Defining and conceptualising

NHL STENDEN university of applied sciences

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Presentation / booklet:

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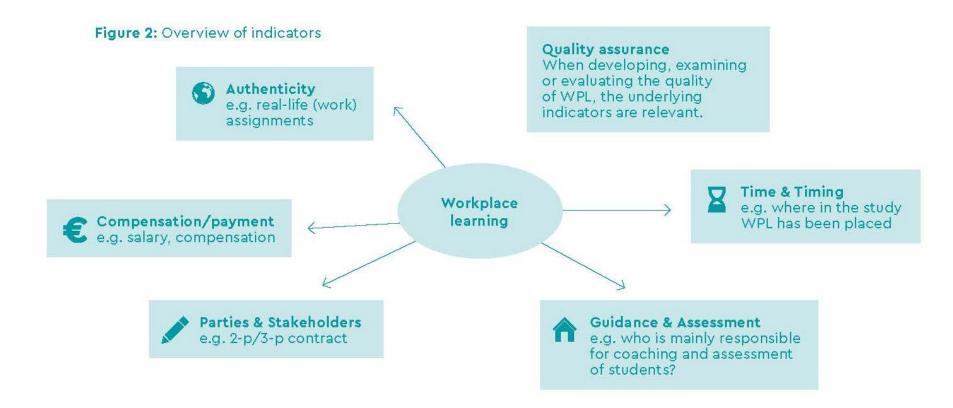




Thank you for your attention

university of applied sciences

Indicators describing Workplace Learning

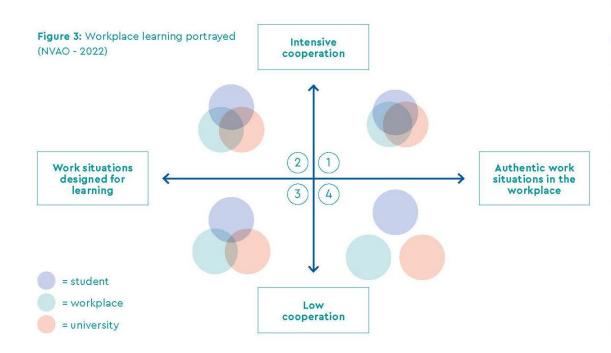


Fictional assignments

Authenticity

Real life (work) assignment

On Authenticity.....



Quadrant 1

Here, the programme and the workplace cooperate in such a way that a new practice emerges, with characteristics of both the study and the workplace context.

Quadrant 2

Here, part of the study context is incorporated into the workplace context or vice versa. During their studies students can practise aspects of the profession in a simulated setting or learn to deal with real customers, patients etc. in a constructed setting. In the workplace, students take just-in-time theory lessons or have supervised practice with professional activities.

Quadrant 3

Here, students move back and forth between the study and the workplace context. Tailored (group) interventions such as internship preparation, return days and supervised interviews ensure alignment between study programme and workplace.

Quadrant 4

Here, although the student is working in his job, there is no alignment between a study programme and the workplace.

On guidance and assessment.....

Study coach(in) Workplace coach(ing)



roles, role division an co-operation

- coaching, supervision
- feedback on competence and professional products/results
- feedback/ assessments and assessing
- professionalising of studycoach
- professionalising of workplace coach







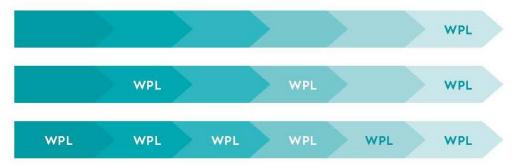
On reïmbursement and payment.....





On timing....

Figure 6: Duration and timing of WPL in various constellations

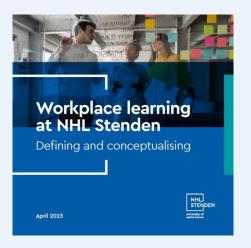




DUAAL - NHL Stenden

Indicatoren WPL -> NHL Stenden

- Authenticity
- Parties & Stakeholders
- Guidance & Assessment
- Reimbursement & Payment
- Time & Timing
- Quality assurance



" WPL focuses on learning students around authentic and job-relevant learning activities in the real workplace. Up-to-date and professionally relevant learning activities involving theoretical knowledge and practical knowledge are linked. During WPL the student learns from and interacts with professionals on the "real" workplace in close coordination with the lecturers of the university of applied sciences. WPL involves professionals who Guiding the student and professionals who are informally involved in supporting the student".